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State of Louisiana

Division of Administration

Office of Information Services

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LaGov Memorandum 13-006

To: LaGov Technical Coordinators

Subject: Reminder – LaGov and LEO Incompatibility with

Internet Explorer Version 10 (IE10)

Agencies or individual staff utilizing Internet Explorer Version 10 to access LEO or LaGov ERP will encounter problems that are not resolved even if running IE10 in Compatibility mode. LaGov Memorandum 13-005 released on March 12, 2013 included a link to the <u>LaGov Technical Requirements</u> document which shows this browser version as incompatible. Reported problems include, but are not limited to, the inability to

- create or approve LEO Time Requests
- get credit for completed web courses and
- display and print a W2 form

Please remind staff to refrain from downloading this newest version of Internet Explorer until we announce compatibility, if their computer is used to access LEO or LaGov ERP.